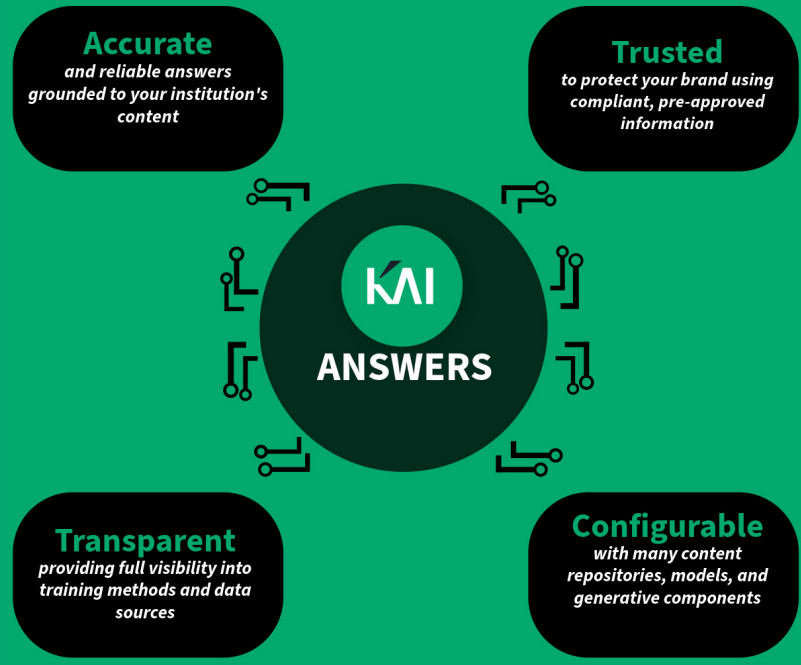# Kasisto

KAI ANSWERS

Create an AI + Human Team to Serve Customers Better & Faster

KAI Answers improves banking staff productivity and effectiveness by using generative AI to identify the right content from your knowledge base and generate precise answers to questions.

KAI Answers extends the coverage of your customer-facing virtual assistant enabling it to produce generative replies based on your internal and/or public facing documents.

Accurate
and reliable answers grounded to your institution's content

Trusted
to protect your brand using compliant, pre-approved information

KAI ANSWERS

Transparent
providing full visibility into training methods and data sources

Configurable
with many content repositories, models, and generative components

KAI ANSWERS: Empowers Banking

"KAI Answers conversational nature and expert-like answers helps me serve customers quickly and concisely. It is like having my own personal assistant to help source and cite more detailed answers." - Banker at a large consumer bank

Boost Productivity
Increase efficiency by14% and staff onboarding by 35%.*
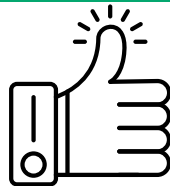
Improve Satisfaction
Improve customer satisfaction with shorter wait and handling times.

Capture Revenue
Enhance support during critical interactions like account openings.

Kasisto

What Makes KAI Answers Different?

|	
Purpose-built for Banking	Trained and informed by 135M+ financial conversations; fleunt in the language of banking
Accuracy	Grounded in your content, specifically tuned for accuracy.
User Experience	Fast and fully cited answers at your fingertips
Banking Ecosystem	Fits seamlessly within your banking ecosystem

KAI has the Answers:

Precise Retrieval: identifies the right answers in safe, private, and proprietary content

Ready to use Responses: generates natural-sounding answers, ready to be read aloud, chatted, or emailed to customers.

Verified Sources: displays sources with pinpointed content so users can verify and dig deeper.
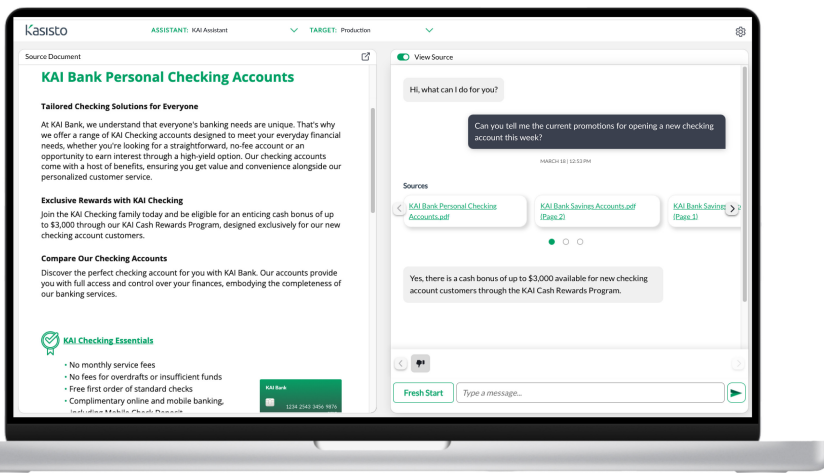
Who's Choosing KAI

About Kasisto

Founded in 2013, Kasisto enables financial institutions to service, engage and acquire customers via human-like, intelligent conversations – anytime, anywhere. Kasisto's Conversational AI platform, KAI, powers omni-channel virtual assistants & chatbots who are fluent in banking across mobile apps, websites, messaging platforms, & voice-enabled devices. Contact us to learn more, sales@kasisto.com

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